I am concerned about this change in reimbursement to agency providers of this wonderful service. This service has liberated many deaf and hard of hearing individuals with more equal communication access. My parents are both deaf and benefit greatly from having a coversation JUST like any other human being. They do not have the inconvenience of waiting for all typing to cease or feel opppressed when they really would like to intterupt. Please reconsider the funding and livelihood of all involved.